M9 A1: Skills Programme 2. Communication Skills (Year 2)

**Knowledge Content**
- Understand the principles of evidence-based medicine.
- Know different aspects of communication with patients, their family members and social environment.
- Study clinical relationship, interview, verbal and non-verbal communication, and interference models.
- Know the history of health and disease.
- Know how to take and interpret a complete anamnesis that is patient-centred and directed towards different pathologies.

**Competences**
- Recognize the essential elements of the medical profession, including the ethical principles, legal responsibilities and patient-centred professional practice.
- Develop professional practice showing respect to patient autonomy, the patient’s beliefs and culture.
- Acquire, under supervision, appropriate clinical experience, basic knowledge on patient-centred clinical management, appropriate use of tests, medications and other health-care system resources in hospitals, primary health care centres or other health-care institutions.
- Practise active listening, obtain and synthesize pertinent information from the problems that the patient is suffering from, and comprehend the content of such information.
- Write clear medical history and other medical records that a third party can understand.
- Communicate in an effective and clear manner — in both oral and written form — with the patients, their family members, the media and other professionals.
- Establish good interpersonal communication skills for addressing the patients, their family members, the media and other professionals with efficiency and empathy.
- Acquire basic training for research activities.

**Learning Methods**
Problem-based learning tutorials (PBL)
PBL Question & Answer sessions
Laboratory Practice
Workshops
Lectures
Evaluation
Formative assessment
PBL examination
Other forms of assessment, when appropriate

ECTS Credits
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