

# Online Dialogue Facilitation Trainings

solliya





## Training Formats

The training comes in two formats: the Introduction to Online Dialogue Facilitation course and the Advanced training.

Both formats are focused on practice and application of the learnt skills and include personal feedback from Soliya trainers.

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### ➤ The Introduction to Online Dialogue Facilitation Course

Instills participants with strong foundational skills to facilitate successfully online, including functions of dialogue and virtual exchange and key principles of facilitation.

Format: 12-16 hours of asynchronous, paced, and interactive online learning provided through weekly learning materials, activities, and personalized feedback.

- ◆ 5 weeks
- ◆ 2 optional live training sessions



Next course round: January 8th, 2024

### ➤ The Advanced Training

Designed to deepen understanding of dialogue facilitation and provide hands-on experience promoting constructive learning and engagement in the online context. It also focuses on managing diverse group dynamics.

Format: 20 hours of live online training in small groups, focusing on practising advanced facilitation techniques. Plus access to extensive weekly resources and activities to deepen the learning.

- ◆ 10 weeks
- ◆ 2 hours of live engagement per week in small groups
- ◆ 12 - 15 hours of asynchronous engagement



Next training round: March 10th, 2024

## Who is the training for?

The trainings are open and free for participants of partner institutions of the ClivEx project between 18 and 30 years old.

Trainees must have a basic understanding of the English language and a good technology setup and they should be committed to completing the training.

## After the training

Going through the training process allows you to facilitate the ClivEx virtual exchanges, as well as other dialogue-based virtual exchanges.

You will also become part of the international network of online dialogue facilitators in the field.



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## Dr. Karen Ross

“I have benefitted from Soliya’s facilitation training as much as my students have and recommend it to all educators wanting to create inclusive classrooms. Active listening, multipartiality and critical thinking are key skills covered by the training essential for all of us in the education sphere.

If we want to protect critical inquiry on campus, we need to empower our students with the skills and mindset that enable them to approach difficult conversations with confidence.”

**Associate Professor  
University of Massachusetts-Boston**



## Training content

You will learn key skills to facilitate constructive group engagement (online and offline) that promotes self-group awareness and the ability to learn from differences.

You will be equipped with tools to master addressing various group dynamics, navigating difficult conversations and promoting empathy through authentic communication.

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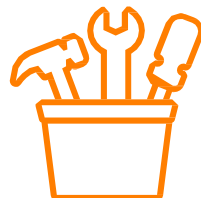
## Training themes and tools

### ➤ The Introduction to Online Dialogue Facilitation Course

- Foundations of dialogue facilitation: facilitation model
- Role of the facilitator: neutrality and multipartiality
- Group process and learning in dialogue
- Role of critical thinking
- Foundational facilitation toolbox

### ➤ The Advanced Training

- Working with the essential facilitator toolbox
- Deepening dialogue: moving past surface-level communication
- Promoting equal participation and engagement
- Working with different identity groups
- Managing strong emotions and diverse group dynamics
- Online facilitation and teamwork
- Online dialogue session design



ACTIVE LISTENING · EFFECTIVE QUESTIONS  
MIRRORING AND SUMMARISING · CRITICAL THINKING  
QUESTIONS OBSERVATIONS · META-DISCUSSIONS